

Define the Problem: Getting to the Root Cause of Waste

Area of Waste:	
What happens:	
Where it happens:	
When it happens:	
Why is it done:	
How is it a tendency:	
Sum up Root Cause:	

Innovation Report Card

Title		DATE	E.O.	F.B.	M.E.	P.P.	B.H.	A.C.	C.F.
BACKGROUND / TARGETS <ul style="list-style-type: none"> • Historical Context • What is the opportunity? What is the relation with the service/program? 			FUTURE STATE <ul style="list-style-type: none"> • Actions and why are recommended • Countermeasures to the root-cause 						
CURRENT STATE <ul style="list-style-type: none"> • Where are we? • How are we? • Facts and data 									
ANALYSIS <ul style="list-style-type: none"> • What is the root cause (if fixing a problem)? • Why does the opportunity exist? • What is (are) the restrictions to innovation? 			ACTION PLAN <ul style="list-style-type: none"> • Which activities are required to reach the target condition? • Responsible and when? 						
			Indicators <ul style="list-style-type: none"> • Measurement of impact of the actions in the KPIs 						

Do things that last

- Practice
 - Incubating...*
 - Workplace
 - Values
 - Learning
- Purpose
 - Knowledge
 - Community
- People
 - Community builders
 - Teachers
 - Counselors

Do things right

- Practice
 - Improving...*
 - Systems
 - Structures
 - Standards
- Purpose
 - Efficiency
 - Quality
- People
 - Problem solvers
 - Engineers
 - Professionals



Do things first

- Practice
 - Inventing...*
 - Products
 - Markets
 - Ventures
- Purpose
 - Innovation
 - Growth
- People
 - Artists
 - Visionaries
 - Entrepreneurs

Do things fast

- Practice
 - Investing...*
 - Performers
 - Initiatives
 - Acquisitions
- Purpose
 - Speed
 - Profits
- People
 - Competitors
 - Motivators
 - Dealmakers

What are the Key Approaches to Innovation?

Collaborate <i>Social Approaches</i> <ul style="list-style-type: none">■ Knowledge management■ Collaborative communities of practice■ Search and reapply■ Culture and competency development■ Collaborating with customers■ Open source	Create <i>Generative Approaches</i> <ul style="list-style-type: none">■ Futuring and scenario planning■ New market speculation■ Diversified radical experiments■ Early technology adaptation■ Innovation societies and fellows■ Corporate venturing and spin-offs■ Greenhouse funds
Control <i>Technological Approaches</i> <ul style="list-style-type: none">■ Continuous process improvement■ Lean systems■ Total quality management■ Simulations■ Platform innovation■ End to end IT systems■ Supply chain innovation	Compete <i>Business Approaches</i> <ul style="list-style-type: none">■ Mergers and acquisitions■ Portfolio management■ Rapid action problem solving teams■ Revenue insight processes■ Branding■ Business solutions

Think Around the Challenge & Integrate the Solution

Differentiate

- Consider the challenge by thinking around the four perspectives
- Use breakout groups to divide and conquer

Integrate

- Integrate the perspectives and develop hybrid solutions
- Integrate the breakout groups if appropriate to sync it the solutions

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